AMENDMENTS TO THE SPECIFICATION

Please delete the present Abstract of the Disclosure.

Please add the following new Abstract of the Disclosure:

A service status detecting component for detecting a service status of a computer peripheral and a customer product information storing ~~means~~ component for updating and storing the specifications information and the service status of this computer peripheral are provided in the computer peripheral. ~~or a computer which acts as an upper-level system of this computer peripheral. In such a configuration,~~ sSales promoting terminals ~~10-30~~ for making access to the customer product information storing ~~means~~ component to thereby read out the specifications information and the service status are arranged in a network to which ~~that~~ the computer peripheral or ~~the~~ a computer serving as an upper-level system for the peripheral is connected. This permits a sales person to confirm ~~at the sales promoting terminals 10-30~~ the specifications information and the service status of a sold computer peripheral and then compare those information items to each other and discuss them to thereby suggest a purchase plan for expansion, upgrading, functional extension of the apparatus, thus carrying out streamlined business operations without waste of labor.